washlink
SYSTEMS

How to Remove or Hide the Windows 10 Upgrade Notification

Tech Guide & Tutorial

WASHLINK SYSTEMS
Hide Windows 10 Notifications

This document provides comprehensive information for using the Hide Windows 10 Notifications Tech Guide.

The Hide Windows 10 Notification tech guide gives you the ability to hide or remove the Microsoft Windows 10 Notifications.

When emailing or calling for assistance, you must have the following information available:

Location Name: _____

Contact Person: _____

Contact Phone: _____

Distributor Name: _____

Decide whether to hide or remove "Get Windows 10" (GWX)

There are two different GWX removal options available to you.

1.) You can hide the GWX notification icon. This will not stop the notifications that pop up but it will remove the constant visual reminder down by the system clock.

2.) You can totally remove the GWX icon and pop up notifications. This technique will prevent you from installing Windows 10 inadvertently. You can still install Windows 10 at a later time manually.
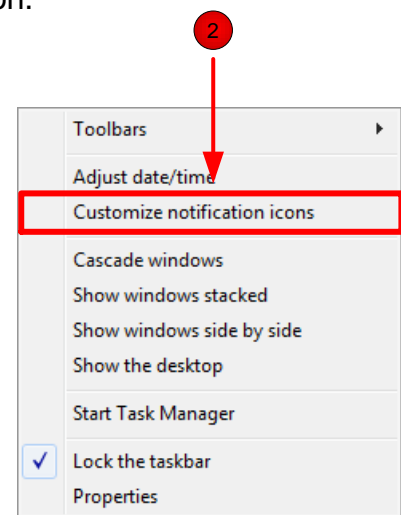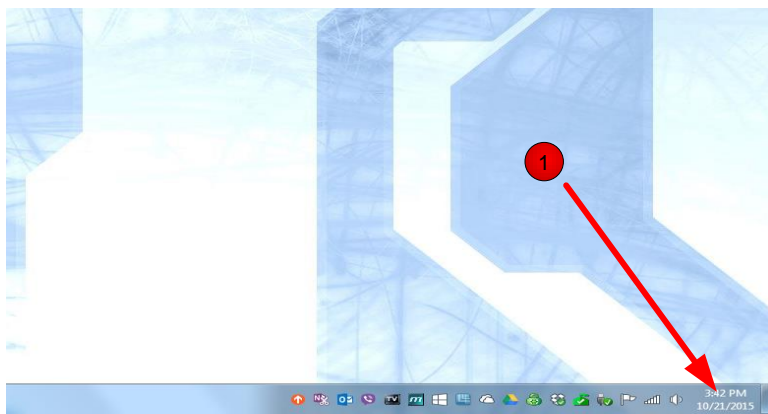
⚠ At this moment Washlink does not recommend updating to Microsoft Windows 10 (review Washlink Systems Document "Washlink and Windows 10 v151010" by clicking here: http:// goo.gl/hwqX1H)
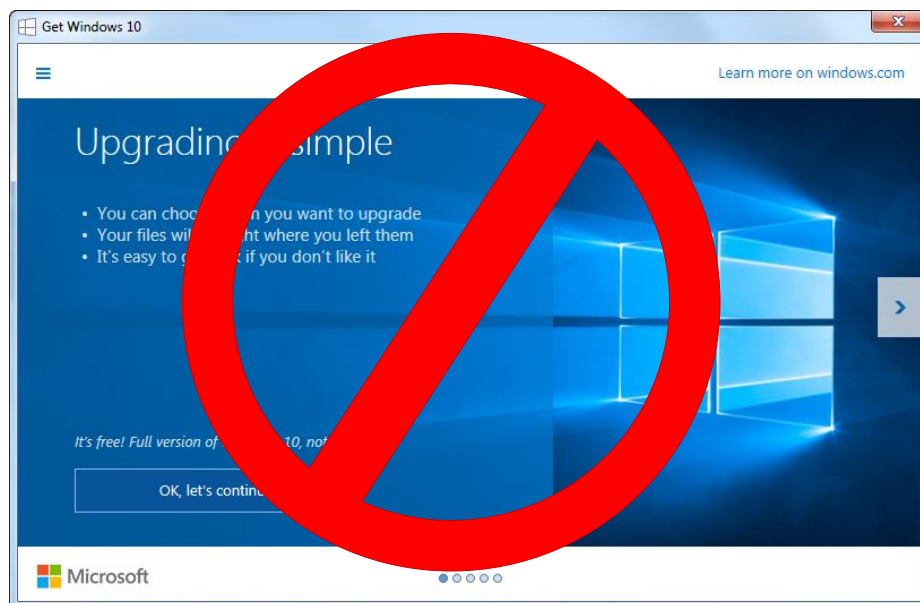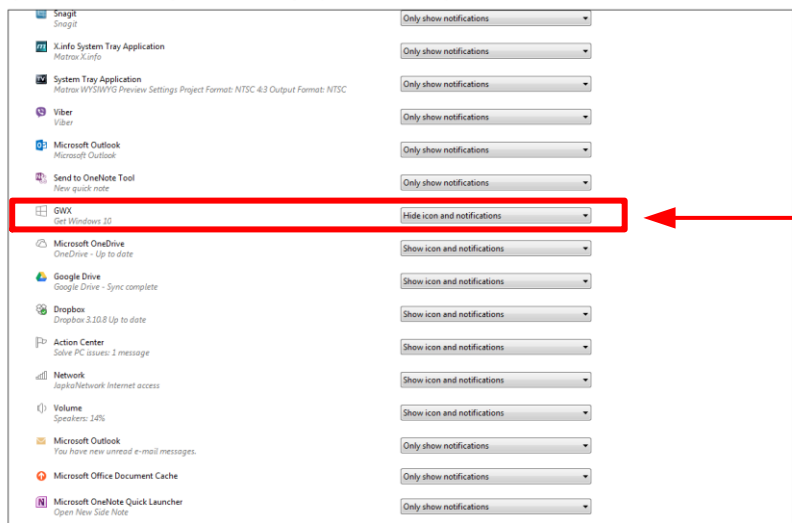
1. How to Hide the Windows 10 Upgrade Notification

This method will only hide the Windows 10 notification icon. This will clean up the taskbar but will not stop the notifications.

1 Right-click on the system tray near the clock.

2 Select **Customize notification icons**.

3 Locate GWX and change the **Behaviors** setting to **Hide icon and notification**.

⚠ This will hide but not remove or delete the Windows 10 notification.

Toolbars ▶

Adjust date/time

Customize notification icons

Cascade windows
Show windows stacked
Show windows side by side
Show the desktop

Start Task Manager

✓ Lock the taskbar
Properties

Select which icons and notifications appear on the taskbar

If you choose to hide icons and notifications, you won't be notified about changes or updates. To view hidden icons at any time, click the arrow next to the notification area on the taskbar.

Snagit _Snagit_	Only show notifications
X.info System Tray Application _Matrox X.info_	Only show notifications
System Tray Application _Matrox WYSIWYG Preview Settings Project Format: NTSC 4:3 Output Format: NTSC_	Only show notifications
Viber _Viber_	Only show notifications
Microsoft Outlook _Microsoft Outlook_	Only show notifications
Send to OneNote Tool _New quick note_	Only show notifications
GWX _Get Windows 10_	Hide icon and notifications
Microsoft OneDrive _OneDrive - Up to date_	Show icon and notifications
Google Drive _Google Drive - Sync complete_	Show icon and notifications
Dropbox _Dropbox 3.10.8 Up to date_	Show icon and notifications
Action Center _Solve PC issues: 1 message_	Show icon and notifications
Network _JapkaNetwork Internet access_	Show icon and notifications
Volume _Speakers: 14%_	Show icon and notifications
Microsoft Outlook _You have new unread e-mail messages._	Only show notifications
Microsoft Office Document Cache	Only show notifications
Microsoft OneNote Quick Launcher _Open New Side Note_	Only show notifications

Turn system icons on or off

Restore default icon behaviors

☐ Always show all icons and notifications on the taskbar

OK

**Make sure this check box isn't checked**

Press the "OK" button

2. Permanently remove Windows 10 icon and notifications

⚠ This technique will permanently eliminate the Window 10 notification indicating you have a free upgrade to Windows 10. **This method is irreversible**.

This method will permanently stop the automatic upgrading process of Windows 10.

⚠ Microsoft using the "Automatic Update" may push a new update that includes the GWX as part of the update. If the this occurs and the icon and notifications reappear, you may need to repeat the process.

① Using your desktop search box, search for either **C:\Windows\System32\GWX** if you have 32-bit system or **C:\Windows\SysWOW64\GWX** on 64-bit systems and then delete the GWX folder. Right click on the folder and press delete. Then press the "Yes" button. Simple….
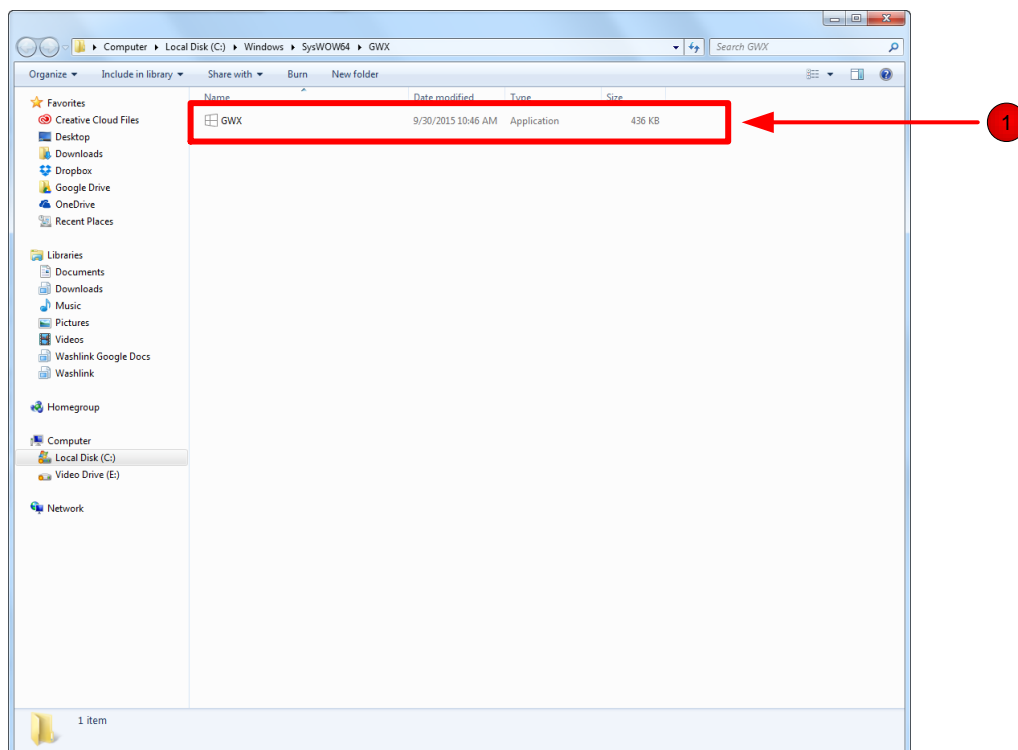
4. Additional information on Windows 10 notifications

⊘ WARNING – Do not turn off or disable "Automatic Updates" unless specifically told to do so by Washlink Support. Windows updates are necessary for a variety of reasons and it's not recommended to turn off Automatic updates.

⚠ If Windows update has been turned off or disabled by mistake, restart it by going to **Start > Windows Update.**

If you have problems permanently deleting the GWX.exe folder (as explained on the previous page) do the following.

Locate the GWX folder in Program Files (see the previous page 4). Open the folder and delete each file independently – you may need to change the permissions from Trusted Installer to Administrator. Two files will give a message that they cannot be deleted because they are being used by another program (System Tray). Skip them, delete all others. Restart the PC, go back to the GWX folder and delete the files you skipped (they are no longer being used by System Tray). Then you will have an empty folder which you can delete.

Microsoft Windows 10 can be installed at a later date by downloading Windows 10 directly from the Microsoft website and installing it manually.

ℹ If you encounter any issues and or are uncomfortable doing any of the previous steps please contact Washlink Systems support team at 1-408-924-0808 or contact us through e-mail support@washlinksystems.com .

Appendix I

Notes: